Overview

Chapter 7. Troubleshooting Installation Errors · https://i2b2.org/docs/chapter-7-troubleshooting-installation-errors/

The *Troubleshooting Installation Errors* chapter is designed to help users troubleshoot errors that may occur during the installation process. See the Methods of Debugging page first to review how to view various error logs, etc.

Chapter 15. Troubleshooting Installation Errors

Target Location and Application Name Do Not Match

Database Error

Web Client is Not Running

Message Version is Missing

PM Cell is Unavailable

Workplace Cell is Unavailable

Password Doesn't Match or Username Doesn't Exist

Application Name is Missing

CRC Cell is Unavailable

PM Cell's getVersion Operation is Not Responding

Remote Server is Unavailable

PM Service is Not Responding

The PM Cell is down or the address in the properties file is incorrect (related to SELinux)

Target Location Missing or Not Specified Correctly

Ontology Cell is Unavailable

~ Methods of debugging ~