Message Version is Missing

Chapter 7. Troubleshooting Installation Errors · https://i2b2.org/docs/message-version-is-missing/

ERROR MESSAGES
Project Management Cell is unavailable ***Project Management Cell is unavailable for login***

Possible Problems and Solutions:

The following table is designed to assist you with troubleshooting this error.

When The Error Message Was Received	Possible Problem(s)	Possible Solution(s)
Received when attempting to log into the i2b2 Workbench	The messageversion property in the i2b2Workbench.properties file may be missing or not defined correctly.	Revisit the ***i2b2Workbench.properties*** file and verify the following: • A property called messageversion is listed. • The property name is spelled correctly (no spaces in the name). • A value for this property has been entered and is correct.

Installation Guide Resources:

The following resources address configuring the i2b2Workbench.properties file and how to access it on either a Macintosh or Windows machine.

Resource For...	Chapter	Section
Configuring the PM Cell in the i2b2Workbench.properties file	i2b2 Workbench Install	Define Hive Location
Accessing the i2b2Workbench.properties file on a Mac	i2b2 Workbench Install	Access Properties File on a Macintosh
Accessing the i2b2Workbench.properties file on Windows	i2b2 Workbench Install	Access Properties File on Windows